

# SUPER SAVVY TRAVELERS, LLC

## Services Terms and Conditions

We are pleased that you've selected Super Savvy Travelers, LLC, to assist you with your Italian property purchase and/or renovation. We offer a flexible engagement structure that can be customized to your needs.

All services are subject to the availability of the individuals providing those services. We encourage you to schedule your services early.

Services and pricing are listed on our website at [www.supersavvytravelers.com](http://www.supersavvytravelers.com).

Starting with an evaluation of your property needs using our [Find My Perfect Property Checklist](#), we will refer you to an agent in our network, where separate agreements are in place with them to cover a marketing fee to us with no additional costs to you.

We also provide property purchase consulting and remote video tours on an as-needed basis (please see our services booking page for pricing).

Super Savvy Travelers, LLC ("SST") is a U.S.-based single-member owned LLC. SST provides marketing and translation services only and its members are not licensed real estate agents in Italy nor are they licensed to practice law in Italy. SST makes no claims regarding condition, ownership, or warranty of any properties mentioned in any marketing or promotional materials, or in any social media content.



# SUPER SAVVY TRAVELERS, LLC

## General Terms and Conditions

**1. Billing and Payments** - SST submits statements and invoices for the professional services rendered and other charges and expenses incurred. Said statements shall contain the names of the SST representatives involved and a description of their services.

For all banking matters with SST such as bank transfers, online payment services, payment on behalf of clients, or others, any related disbursement will be added to the accrued fee.

Payment is due within 7 (seven) days of receipt of SST's invoice. A 7% interest is due for late payments along with a monthly handling collection fee of €25.

**2. Conflict Provisions** - It is possible that SST has represented and may from time to time hereafter represent other persons or entities with whom the Client's interest and those of the Client's affiliates are adverse (in transactions, or otherwise) in matters which are not substantially related to the current engagement. The Client hereby acknowledges and consents to the foregoing and agrees, to the extent necessary, to hereby waive any conflict of interest arising from the foregoing. SST agrees to disclose any conflicts of interests that it is aware of at the time.

SST agrees, however, that the Client's consent to adverse representation will not apply in any instance where, as a consequence of SST's representation of the Client, SST has obtained sensitive, proprietary or other confidential information of a non-public nature that, if known to any such other client of SST, could be used in a matter in which SST is retained by another client to material disadvantage of the Client, unless SST's representatives who have such information have been screened from any involvement in the adverse representation.

**3. Confidentiality** - Throughout the course of SST's work on the Client's matter there will be numerous communications with varying levels of confidentiality. SST strongly recommends not forwarding or copying any content received from our offices to other parties involved in the matter. SST recommends this as means to safeguard the Client's best interest given that SST will be communicating information to the Client that is in the Client's favor and protecting the Client's interests in the transaction. This does not always coincide with the best interests of other parties involved in the matter and disclosing this confidential information could jeopardize the Client's position. There will of course be communications with all parties copied when the information does pertain to all who are involved.

**4. Extent of Engagement** - SST is a U.S.-based single-owner LLC. Members of SST provide marketing and translation services only and are not licensed real estate agents in Italy nor are they licensed to practice law in Italy. SST makes no claims regarding condition, ownership, or warranty of any properties mentioned in any marketing or promotional materials, or in any social media content.



## SUPER SAVVY TRAVELERS, LLC

**5. Applicable Law and Competent Court** - These terms and conditions as well as any relationship between the Firm and the Client in connection to this engagement letter shall be governed by U.S. legislation. Any disputes that may arise between the Client and SST, even if in connection with this engagement letter, shall be subject to the exclusive jurisdiction of U.S. courts.

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